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Activities Conference Regulatory BINGO!

February 2026



Today's Speaker

Tammy Cassidy RN, BSN, LNHA, RAC-MT, CEAL

Tammy Cassidy is a registered nurse with over 30 years of experience in long term care, including Director of Nursing, MDS Coordinator, Corporate Clinical Compliance, Corporate Risk Manager, Vice President of Clinical Quality and Reimbursement, as well as the founder of T. L. Cassidy & Associates, which provided consulting services since 2001. She is also a Licensed Nursing Home Administrator and former CMS DAVE2 reviewer, specializing in MDS accuracy. She has been certified in Gerontological Nursing, MDS, CEAL, and she is a Master Trainer for the AAPACN Resident Assessment Coordinator certification. Ms. Cassidy is a nationally recognized speaker, focusing on MDS, clinical quality, risk management, and regulatory best practices. She is proud to be serving the members of the Ohio Health Care Association as the Regulatory Director.

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Ohio Specific Guidance

- Ohio Revised Code, Chapter 3721 - Statutes
 - <https://codes.ohio.gov/ohio-revised-code/chapter-3721>
- Ohio Administrative Code, Chapter 3701-16 Assisted Living Rules
 - <https://codes.ohio.gov/ohio-administrative-code/chapter-3701-16>
- Ohio Administrative Code, Chapter 3701-17 SNF Rules
 - <https://codes.ohio.gov/ohio-administrative-code/chapter-3701-17>

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The Ohio Department of Health
2024 Residential Care Facilities
Annual Report can be found
here:

https://odh.ohio.gov/wps/wcm/connect/gov/7bef83d2-b1d9-4fd0-8fcf-687d3f9ce541/Residential+Care+Facility+2024+Annual+Report.pdf?MOD=AJPERES&CONVERT_TO=url&CACHEID=ROOTWORKSPACE.Z18_K9I401S01H7F40QB_NJU3S01F56-7bef83d2-b1d9-4fd0-8fcf-687d3f9ce541-pEeSGNX



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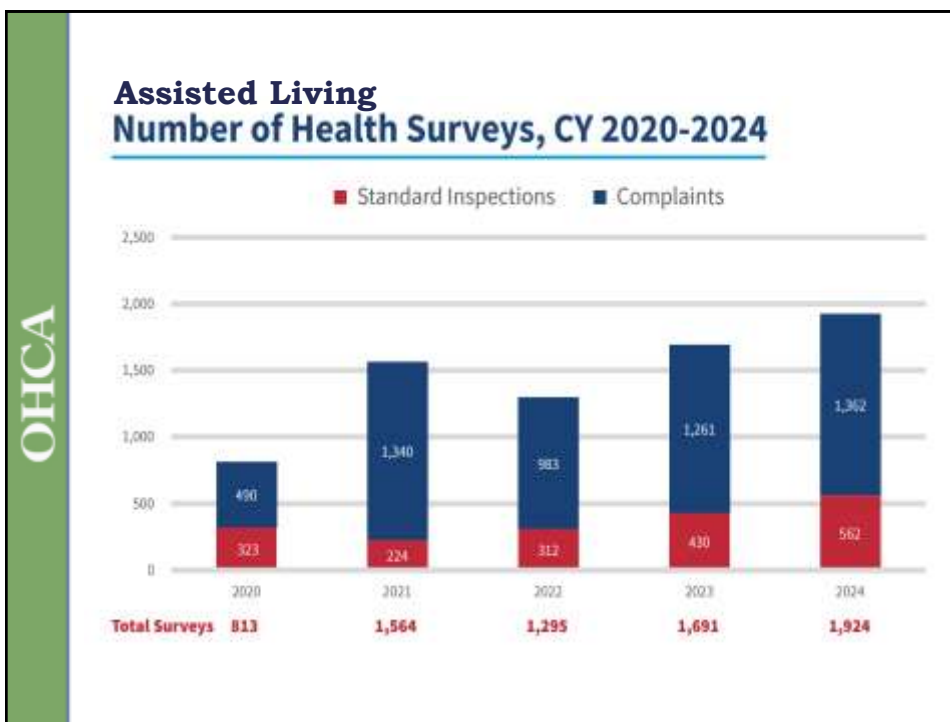
The Ohio Department of Health
2023 Skilled Nursing Facilities
Annual Report can be found
here:

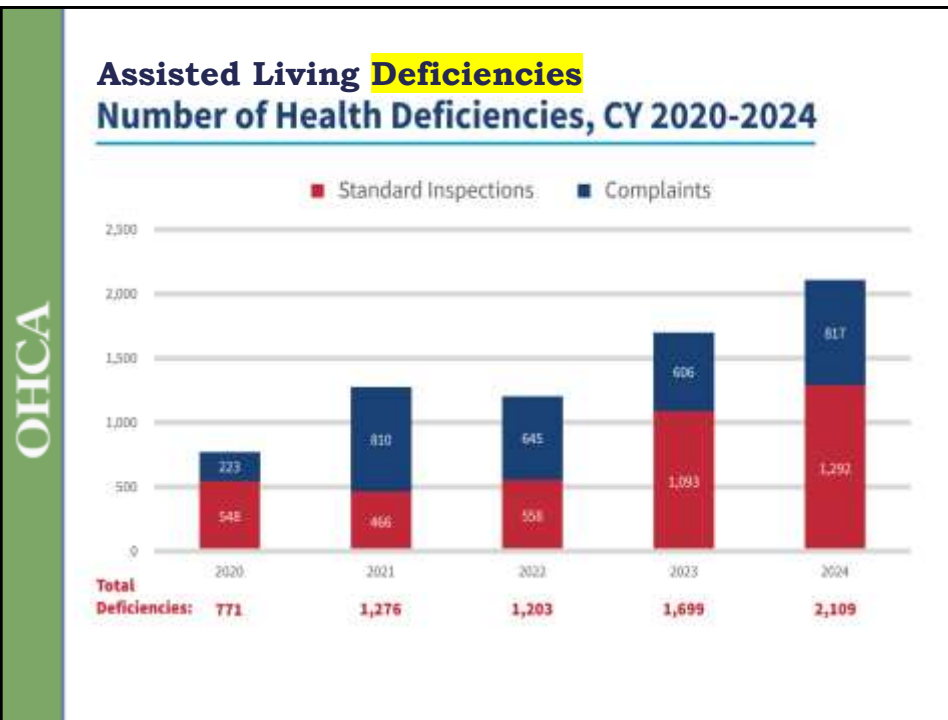
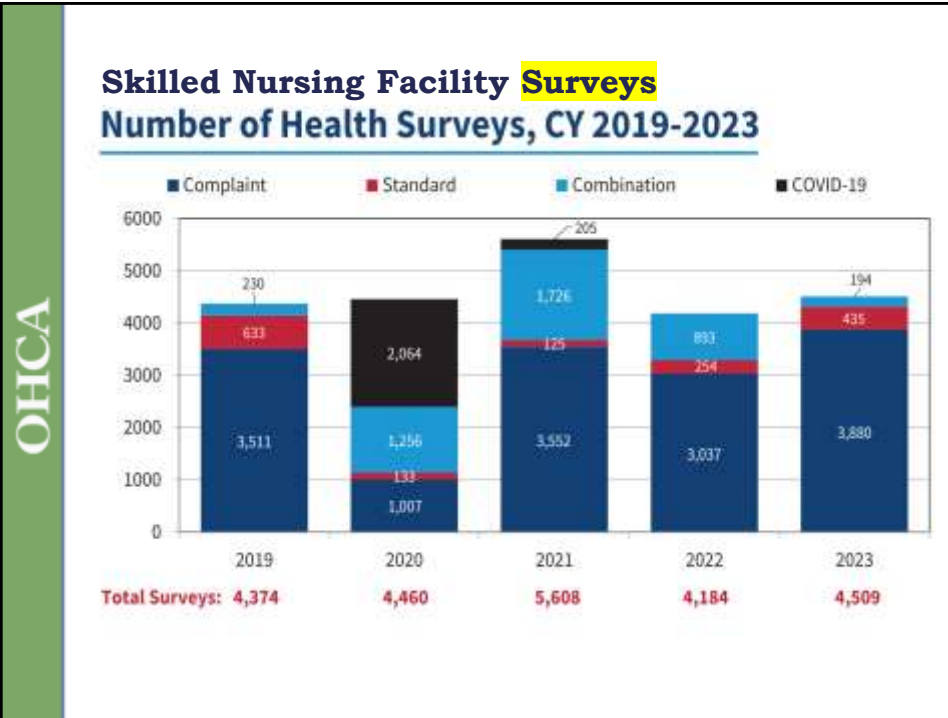
https://odh.ohio.gov/wps/wcm/connect/gov/ebe48efc-5ef9-4edc-9193-8ef44e574f93/Nursing+Home+Annual+Report+2023.pdf?MOD=AJPERES&CONVERT_TO=url&CACHEID=ROOTWORKSPACE.Z18_JOGCH4S04P41206HNUKVF31000-ebe48efc-5ef9-4edc-9193-8ef44e574f93-pLHoGFT

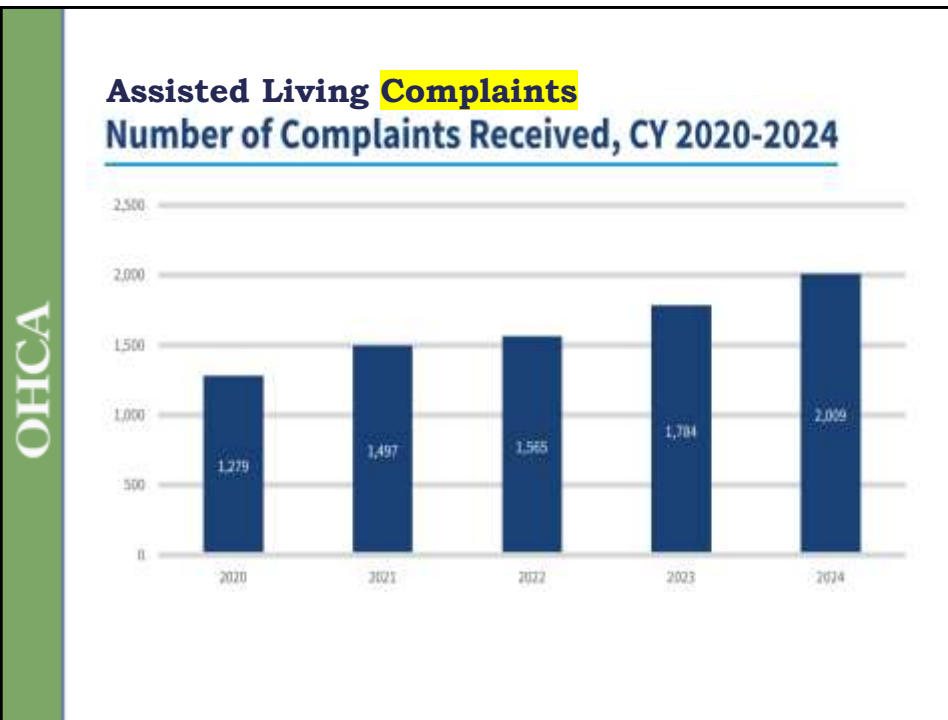
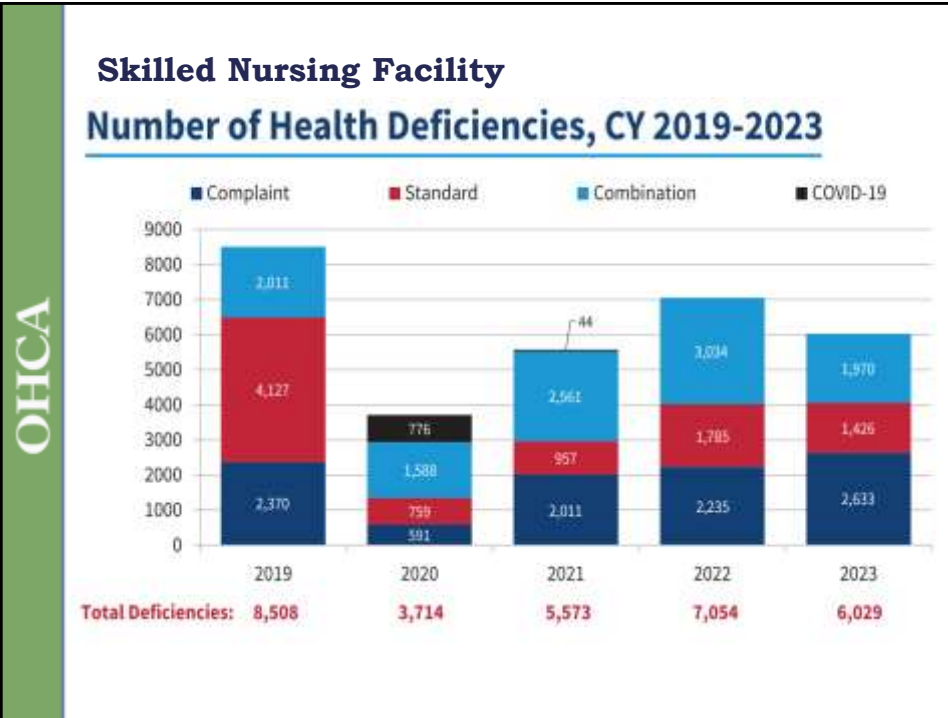
2023

Nursing Home Survey and Enforcement Actions

Annual Inspections & Complaint Investigations
Bureau of Survey and Certification







Top RCF Deficiencies in 2024

- R559 – Procure, store, prepare, distribute and serve foods (270)
- R615, R614 – Fire drill requirements* (217)
- R710 – **Safe** and clean environment (75)
- R339 – Administered meds – given as prescribed (73)
- R711 – Rights of residents to be free from abuse (56)
- R661 – Maintain clean environment; housekeeping, garbage, rodents (52)
- R333 – Personal care services provided appropriately (50)
- R390 – Significant change in resident status (46)
- R391 – Resident incidents and log; identify resident upon request (45)
- R712 – Adequate and appropriate treatment and care (43)

* Note: In August 2024, the citation tag number for deficiencies in fire drill requirements changed from R614 to R615.

Top SNF Health Deficiencies in 2023

- F689 – Free of Accident Hazards/Supervision/Devices (355)
- F684 – **Quality** of Care (273)
- F880 – Infection Prevention & Control (256)
- F677 – ADL Care Provided for Dependent Residents (226)
- F812 – Food Procurement, Store/Prepare/Serve – Sanitary (219)
- F686 – Treatment/Services to Prevent/Heal Pressure Ulcers (214)
- F580 – Notify of Changes (Injury/Decline/Room, etc.) (145)
- F760 – Residents are Free of Significant Med Errors (143)
- F690 – Bowel/Bladder Incontinence, Catheter, UTI (142)
- F609 – Reporting of Alleged Violations (141)

Tag F884: Reporting – National Health Safety Network. Any enforcement remedies imposed as a result of this cited Data Tag have been removed from this report as this Data Tag is only cited by CMS.

Top SNF Life Safety Deficiencies in 2023

- K353 – Sprinkler System – Maintenance and Testing (232)
- K345 – Fire Alarm System – Testing and Maintenance (198)
- K918 – Electrical Systems – Essential Electric Systems (175)
- K222 – Egress Doors – Unobstructed (138)
- K324 – Cooking Facilities (129)
- K372 – Subdivision of Building Spaces – Smoke Barrier (120)
- K521 – HVAC (105)
- K712 – Fire Drills (97)
- K741 – Smoking Regulations (94)
- K363 – Corridor – Doors (87)

Top Citations in All Categories with High Activities Department Impact

Clinical

- F689 – Free of Accident Hazards/Supervision/Devices (355) - Falls
- F880 – Infection Prevention & Control (256)
 - Think Hand Washing!
- F686 – Treatment/Services to Prevent/Heal Pressure Ulcers (214)
 - Think Movement!

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Top Citations in All Categories with High Activities Department Impact

Food and Dining

- F812 – Food Procurement, Store/Prepare/Serve – Sanitary (219)
 - Refrigerator checks for cleanliness
 - Food temps
- R559 – Procure, store, prepare, distribute and serve foods (270)
 - **Refrigerator** checks again
- K324 – Cooking Facilities (129)
 - Safety and **cleanliness**
- F880 – Infection Prevention & Control (256)
 - Do your residents help prepare snacks and special meals?
 - Think **fluids** for hydration!

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Top Citations in All Categories with High Activities Department Impact

Environmental/Safety

- F689 – Free of Accident Hazards/Supervision/Devices (355)
 - **Lotions**, medications, creams
- R710 – Safe and clean environment (75)
 - Also, **Homelike** Environment
- K741 – Smoking Regulations (94)
 - Are policies in place for assessment of safety needs, and what to do in the event of inclement weather or quarantine?
- R661 – Maintain clean environment; housekeeping, garbage, rodents (52)
 - Are you moving activities due to the environment?
- F580 – **Notify** of Changes (Injury/Decline/Room, etc.) (145)
 - Alert nursing to subtle changes

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Top Citations in All Categories with High Activities Department Impact

Abuse/Neglect/Misappropriation/Exploitation

- R711 – **Rights of residents** to be free from abuse (56)
- F609 – Reporting of Alleged Violations (141)

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ODA Quality **Navigator**

<https://aging.ohio.gov/care-and-living/long-term-care-quality-navigator/long-term-care-quality-navigator-landing>

- Initiated in order to provide an accessible, user-friendly dashboard to help Ohioans find a nursing home or assisted living facility
- Originally released in February 2024, but addressed nursing homes only
- Updated to incorporate assisted living facilities in February 2025

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ODA Quality Navigator

Some Data Elements Include:

- Demographic information
- Daily rates for out-of-pocket pay
- Proximity to nearest bus stop, hospital and grocery store
- Resident and Family Satisfaction scores with detail
- Specialized services
- Staffing
- **Policies** and amenities

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ODA Quality Navigator

- Introduced the “**Care Quiz**” in February 2025 to help Ohioans see what long-term care option is best for them.

<https://aging.ohio.gov/care-and-living/long-term-care-quality-navigator/care-quiz>

Resident and Family **Satisfaction** Survey Update

- The Resident Satisfaction survey will now be conducted in two phases:
 - Phase 1: Long-term care facilities in primarily urban areas were surveyed through December 2025
 - Phase 2: The remaining facilities, in primarily rural areas, will be surveyed between August 2026 and December 2026
- Family Satisfaction surveys will be completed by June 2026 as scheduled

Ohio **PREP**

- Provider Resources & Education Program (PREP)
- A free program that provides education and resources for providers
- Includes CEUs as needed
- Multiple programs including (Not all-inclusive):
 - Activities in Long-term Care Facilities
 - Behavioral Healthcare in Long-term Care Facilities
 - Communication in Long-term Care Facilities and Interactive Game
 - Customer Service
 - Resident Rights
 - Teepa Snow's Positive Approach to Care

<https://odh.ohio.gov/know-our-programs/nursing-homes-facilities/provider-resources-education-program>

New Hybrid **Anti-Psychotic** Quality Measure

- Began with January 2026 Five-Star Refresh
- The Quality Measure will now include both MDS and Claims data
- High focus of CMS and providers to reduce anti-psychotic medications
- Activities can be an excellent non-pharmaceutical intervention

Questions?



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