



Ohio Department of Medicaid

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Next Generation MyCare Program

Ohio Health Care Association Annual Conference

January 13, 2026



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What Is the Next Generation MyCare Program?

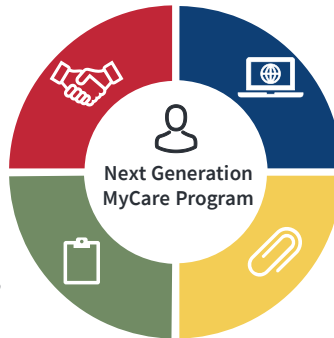
The Next Generation MyCare program is an improved healthcare program for Ohioans who have both Medicaid and Medicare. This program helps members get the care they need all in one plan.

One Care Coordinator

One care coordinator for both Medicaid and Medicare benefits.

One Organization

One organization responsible for both Medicaid and Medicare benefits, including long-term care services and behavioral health services.



Streamlined Communication

Only get one set of communications.

Simple Appeals

One organization to contact if a member needs to appeal a denial.

What Are the Next Generation MyCare Program Goals?



Who is Eligible for MyCare Ohio?

Current MyCare Ohio Program

Today – December 31, 2025

A member will be enrolled if:

-  Eligible for both Medicare and Medicaid services
-  Age 18 and older
-  Reside in one of the 29 demonstration counties

Next Generation MyCare Program

Beginning January 1, 2026

A member will be enrolled if*:

-  Have Medicare parts A, B, and D
-  Have full Medicaid
-  Age 21 and older
-  Live in one of the 29 counties where MyCare Ohio is currently available or until the program is available in their county

*If a member is on a Program for All-Inclusive Care for the Elderly (PACE) or a Developmental Disabilities waiver (Individual Options, Self-Empowered Life Funding, or Level One) or have health insurance that covers both inpatient hospital stays and doctor visits, they will not be enrolled in the Next Generation MyCare program. 5



What are the Next Generation MyCare Plans Available?

The Next Generation MyCare program will start on **January 1, 2026**. It will be available in the 29 counties where MyCare Ohio is available today. Later in 2026, it will be available in the rest of Ohio.

View the roll out schedule on slide 10 to see when the program is available for members.

In the Next Generation MyCare program, ODM selected four plans. Three of the plans are available for members to select statewide. The plans include some current MyCare Ohio plans and a new plan to the program. All plans will cover a member's Medicare and Medicaid benefits.

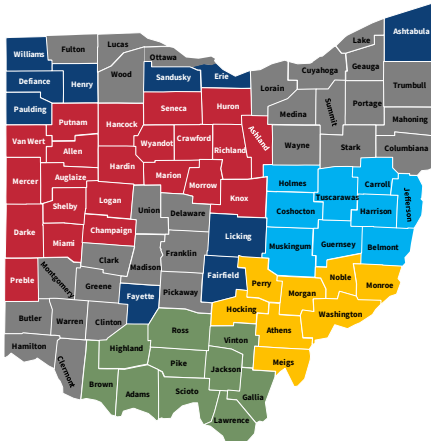
The Next Generation MyCare plans available statewide are*:



*[Buckeye Health Plan](#) will not be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and wants to keep their plan, no action is required. 6

How Will the Next Generation MyCare Program Roll Out in 2026?

The Next Generation MyCare program will start on January 1, 2026. It will be available in the 29 counties where MyCare Ohio is available today. Later in 2026, it will be available in the rest of Ohio.



***Note:** Phase 2 begins by expanding all currently participating AAA regions to bring the counties without MyCare into the program, except for AAA2. Catholic Social Services operates as the PASSPORT Agency Administrator in the non-MyCare Counties within AAA2, so additional time is needed.

Phase 1: Current MyCare Counties

On Jan. 1, 2026, ODM will roll out the Next Generation MyCare program in the 29 counties where MyCare is currently available today.

Jan. 1, 2026

AAA1: Butler, Warren, Clinton, Hamilton, Clermont
 AAA2: Montgomery, Clark, Greene
 AAA6: Franklin, Delaware, Union, Madison, Pickaway
 AAA4: Lucas, Fulton, Ottawa, Wood
 AAA10a: Lorain, Cuyahoga, Medina, Lake, Geauga
 AAA10b: Summit, Portage, Stark, Wayne
 AAA11: Columbiana, Mahoning, Trumbull

Phase 2: Remaining Counties*

Starting on Apr. 1, 2026, and continuing through the year, ODM will roll out the Next Generation MyCare program in the remaining counties.

Apr. 1, 2026

AAA5: Sandusky, Erie, Henry, Williams, Defiance, Paulding
 AAA6: Fayette, Fairfield, Licking
 AAA11: Ashtabula

May 1, 2026

AAA2: Preble, Darke, Miami, Shelby, Champaign, Logan
 AAA3: Van Wert, Putnam, Hancock, Allen, Mercer, Auglaize, Hardin
 AAA5: Seneca, Huron, Wyandot, Crawford, Richland, Ashland, Marion, Morrow, Knox

June 1, 2026

AAA7: Ross, Vinton, Highland, Pike, Jackson, Gallia, Brown, Adams, Scioto, Lawrence

July 1, 2026

AAA9: Holmes, Tuscarawas, Carroll, Jefferson, Coshocton, Harrison, Belmont, Guernsey, Muskingum

Aug. 1, 2026

AAA8: Hocking, Perry, Morgan, Noble, Monroe, Washington, Athens, Meigs

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How Do You Submit A Claim In The Next Generation MyCare Program?

In the Next Generation MyCare program, you will be required to submit Electronic Data Interchange (EDI) transactions through the one front door, to the Ohio Medicaid Enterprise System (OMES), instead of directly to the MyCare plans.



If you are submitting a claim to the plans portal using direct data entry (DDE) claim, submit a single claim to the Next Generation MyCare plan via their existing process. Next Generation MyCare plans will not accept paper claims. Submit claims using the plan's existing process.



If you are submitting an EDI claim for a dual benefit member (a member who gets their Medicaid and Medicare benefits from one Next Generation MyCare plan) or for a Medicaid-only member (a member who gets only their Medicaid benefits from one Next Generation MyCare plan) where the Medicaid is the primary payer, submit the claim through the one front door, to the Ohio Medicaid Enterprise System (OMES). You must use the member's Medicaid ID even if they have other ID numbers. The submitted file must use the Next Generation MyCare Plan Receiver ID and the appropriate Payer ID in the 2010BB loop for claims to be directed to the correct Next Generation MyCare plan for processing.



If you are submitting an EDI claim for a Medicare covered service for a Medicaid-only member, submit the claim, also known as a crossover claim, to the primary payer.

- **If Medicare is the primary payer,** submit the claim to Medicare using their normal process. Claims for Ohio MyCare members will be automatically crossed-over to the Next Generation MyCare plan.
- **If the primary payer is a Medicare Advantage/Part C plan,** submit the claim to that payer using their normal process. Once the primary payer has adjudicated the claim and returned the Remittance Advice, submit the claim through the OMES one front door using the Receiver ID and Payer ID as described for a dual benefit claim.

Aetna Better Health of Ohio and United Healthcare Community Plan will no longer be MyCare plans as of December 31, 2025. They will continue to pay claims for up to 365 days from the end of the year and are responsible for any claims that have dates of service through December 31, 2025. Any claims should be submitted to Aetna or United using existing processes.

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Who Can You Reach Out to for Help with Next Generation MyCare?

Help Desk	Who Should Call?	Types of Issues/Questions Supported
MyCare Ohio Conversion Questions MyCareConversionQuestions@medicaid.ohio.gov	- Current MyCare Ohio providers - Providers interested in becoming a Next Generation MyCare provider	Questions or feedback about the Next Generation MyCare program
ODM Integrated Helpdesk (IHD) 800-686-1516 or IHD@medicaid.ohio.gov - Provider representatives are available Monday - Friday 8 a.m.-4:30 p.m. - Interactive Voice Response System (IVR) provides 24/7/365 access to information regarding client eligibility, claim and payment status, and provider information.	- Current MyCare Ohio providers - Providers interested in becoming a Next Generation MyCare provider	- OMES submitted claims, prior authorization, and other administrative tasks - Verification of Medicaid member eligibility - Provider application, enrollment, or waiver support - General Medicaid payment/billing
Local Area Agency on Aging 866-243-5678	Current MyCare Ohio providers who are part of members' person-centered services plans	- PASSPORT claims and service authorizations - Assisted Living claims and service authorizations
Self-Direction Email self-direction@medicaid.ohio.gov	- Individuals interested in becoming involved in self-direction - Current individuals and caregivers involved in self-direction	- Information about self-direction - Questions about existing self-directed services
Next Generation MyCare Plan Hotlines Hours vary by plan Anthem Blue Cross and Blue Shield: 833-727-2170 Buckeye Health Plan: 833- 998-4892 CareSource: 800-488-0134 Molina HealthCare of Ohio: 855-322-4079	- Current MyCare Ohio providers - Providers interested in contracting with Next Generation MyCare plans	- Questions related to claims and prior authorizations - Contracting with the Next Generation MyCare plan to be in their provider network

To Learn More About the Program:

Thank
you for
your
time!

- ✓ [Next Generation MyCare Program Overview One-Pager](#) and [Learn More About the Next Generation MyCare Program Micro Video](#)
Share information about the Next Generation MyCare program, eligibility, and more.
- ✓ [Next Generation MyCare Roll Out Schedule](#) and [Learn How the Next Generation MyCare Program is Coming to You Micro Video](#)
Share information about how the Next Generation MyCare program is rolling out across the state.
- ✓ [Next Generation MyCare Member Frequently Asked Questions](#)
Highlights common questions about the program and options available to members
- ✓ [The Next Generation MyCare Program is Coming - What Do I Need To Do? Micro Video](#)
Shares information about how members are impacted by the Next Generation MyCare program.
- ✓ [MyCare Ohio Provider Frequently Asked Questions](#)
Highlights common questions about the program and options available to providers.
- ✓ [Next Generation MyCare Member Help Desk One-Pager](#)
Provides guidance about which help desk members can contact for different kinds of questions or issues.
- ✓ [Next Generation MyCare Provider Help Desk One-Pager](#)
Provides guidance about which help desk providers can contact for different kinds of questions or issues.
- ✓ [MyCare Ohio Provider Frequently Asked Questions](#)
Highlights common questions about the program and options available to providers.
- ✓ [Next Generation MyCare Program Member Care Coordination One-Pager](#)
Provides program information for members about the aspects, goals, and impacts of Next Generation MyCare Program Care Coordination.
- ✓ [Next Generation MyCare Program Member ID Card One-Pager](#) and [Learn More About the Next Generation MyCare Member ID Cards Micro Video](#)
Share information about the Next Generation MyCare member ID cards.